



ITR—Reporting Services

As businesses grow more complex, so do their supply chains. Business leaders have recognized that measuring and monitoring complicated business environments helps ensure more efficient supply chain operations. While efforts to measure and improve performance can pay huge dividends, the reality today is that most companies are drowning in a deluge of siloed departmental business metrics and cannot always establish priorities. Too often, these narrow departmental efforts are not linked with one another or—more importantly—with the top-level goals of the organization. Enhancing both the effectiveness and efficiency of overall supply chain operations is an increasingly critical component in a company's ability to grow profitably. Today's successful companies apply advanced intelligence to consistently measure performance, manage risk, and improve supply chain processes.

i2 helps companies meet these challenges by taking supply chain performance management beyond the implementation of a reporting or data warehouse framework to incorporate supply chain best practices. Based on i2's extensive domain expertise and the Supply-Chain Operations Reference-model (SCOR®), these best practices address each area of the supply chain, including plan, source, make, and deliver.

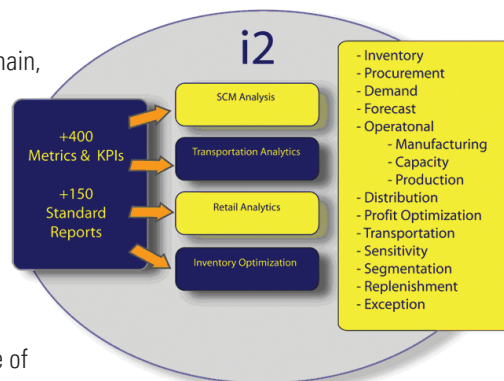
Features and Benefits

i2 ITR—Reporting Services offers companies comprehensive insight into their entire supply chain, both traditional and online, for a competitive advantage. Historical and execution data analysis, in addition to a focus on forward-looking planning data, gives companies a closed-loop approach to supply chain performance management.

Leveraging the SCOR® model and a rich heritage of more than 100 supply chain analytics implementations, i2 has built a resource library offering in excess of 400 metrics and key performance indicators (KPIs), and 150 standard template reports covering all aspects of the supply chain.

i2's supply chain experts apply their deep understanding of supply chain best practices and technology architecture of data warehousing solutions to each company's unique business needs, offering a unique blend of technical and supply chain expertise. i2's capabilities include:

- The ability to build an end-to-end supply chain data warehouse/data mart solution (star schema)
- Integration with existing enterprise resource planning (ERP) or legacy systems through ETL (extract, transform, and load), database integration, and data migration



A 2006 AMR Research report titled, "The Supply Chain Management Applications Report, 2005-2010" confirmed Supply Chain Performance is a very high customer spending priority. The supply chain management total revenue forecast by application segments shows Supply Chain Performance with a healthy 9% five-year CAGR, second only to Inventory Configuration and Inventory Policy.

Another 2006 AMR Research report titled, "The Supply Chain Management Applications Report, 2006-2007" projected Supply Chain Measurement and Analytics to be the largest percentage of customer application budget increase in 2007.

i2 ITR—Reporting Services Methodology *Discovery: Study "As-Is" Solution and Architecture*

- Conduct interviews with business and IT
- Study the existing reports and processes
- Assessment: study for "to-be" requirements

Gap Analysis

- Identify disparities between "as-is" and "to-be" solutions
- Compare against industry standards and maturity model

Delivery

- Technical and architectural proposal
- Phased delivery plan taking into account incremental investments and key milestones

- Strategy and solutions that address business intelligence, decision support, and reporting such as dashboards, scorecards, and alerts
- Management and oversight of data quality, cleansing, and persistence

i2 ITR—Reporting Services utilizes components of the SCOR® methodology to deliver supply chain performance metrics encompassing delivery reliability, responsiveness, flexibility, costs, and asset management efficiency.

Value-Driven Engagement Model

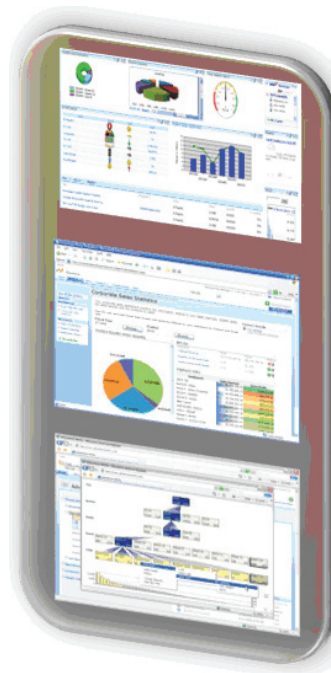
Embarking on a comprehensive performance management initiative is a major commitment for any company. With its expertise in the supply chain domain and corresponding performance measurement processes, i2 is in a unique position to offer a value-driven approach.

The first step involves a supply chain process performance evaluation to define a transformation road map, taking a company from “as-is” to “go-forward” through analysis and recommendations for supply chain improvement. With each engagement, i2’s recommendations include processes for ongoing performance reporting that span all business areas evaluated, taking into account best practices in the relevant industry, advances in technology, and strategic direction.

For some companies, the recommended course of action will also involve the deployment of reporting solutions for i2 supply chain planning applications. In this case, a standard offering includes all pre-packaged reports enabled by an out-of-the-box data model, integration/ETL adapters, and packaged metrics/KPIs. Consulting services can be combined, with the option to include custom integration with external solutions (ERP, legacy) to enable closed-loop analysis, development of custom metrics/KPIs, and integration of a key performance management enabler.

i2 approaches each supply chain performance management evaluation with the goal of delivering improved end-to-end supply chain reporting and performance management throughout the company.

i2’s team of supply chain specialists, using i2’s resource library of supply chain metrics, KPIs, and template reports, will develop and deliver the customized solution that provides the best of both “build” and “buy” approaches.



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